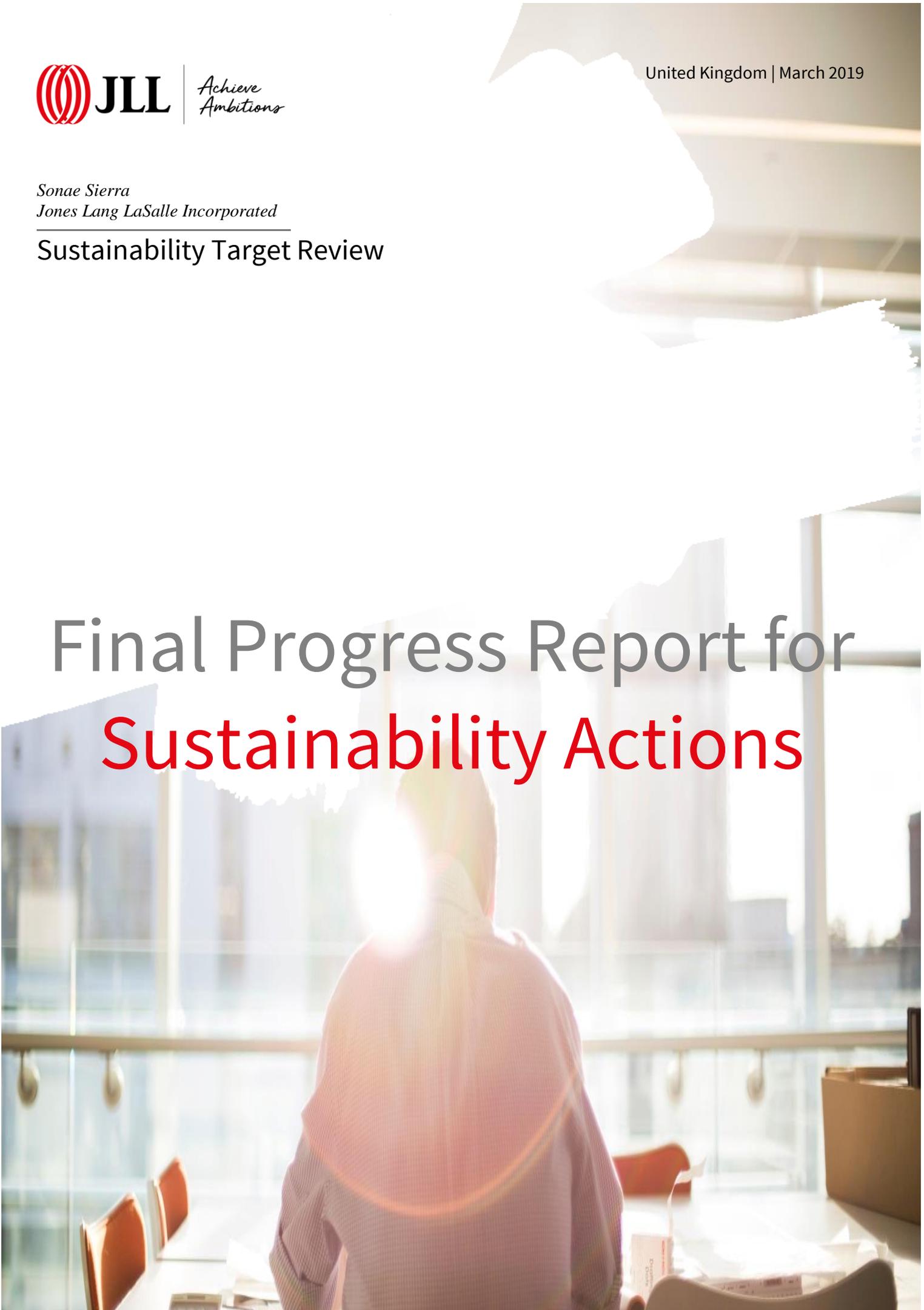


Sonae Sierra
Jones Lang LaSalle Incorporated

Sustainability Target Review

Final Progress Report for Sustainability Actions



Contents

Table of Contents

Introduction	3
Methodology	4
Summary of progress	4
Sustainability actions by level of attainment	6

Preliminary Audit Report

1. Introduction

In December 2017, Sonae Sierra committed to work towards the accomplishment of 10 sustainability actions by the end of 2018. This report, which has been prepared by JLL's (Jones Lang LaSalle) Upstream Sustainability Services team, is intended to provide an external review of Sonae Sierra's progress towards meeting these actions. The report is divided into three sections:

- Methodology
- Summary of progress
- Actions by level of attainment

By providing further information and explanations about the sustainability actions' evaluation process and its outcomes, this document is intended to be a point of reference for Sonae Sierra's stakeholders, to provide further clarity on statements made in the 2018 Environmental, Economic and Social Report. In addition, a further 39 sustainability targets were also reviewed and a report into progress against these is available on Sonae Sierra's website.

2. Methodology

The level of progress achieved towards each action has been established by scrutinising documented evidence provided by Sonae Sierra. In cases where actions were applicable to five or more different sites or other entities, a sampling approach was used, whereby random samples of evidence were requested from a summary list of sites. Where further explanations were deemed necessary, direct contact was made with individuals within Sonae Sierra who were responsible for meeting the action. The level of completeness for each action is represented as a percentage.

Sustainability Actions

Sustainability actions relate to a management process or procedure. Sustainability actions may contain quantifiable elements, but do not measure actual performance relative to a threshold or standard.

Upon setting sustainability actions, Sonae Sierra identifies the steps that are required to achieve each action. For each step, a weighting (%) is set on an “effort” basis by applying professional judgement. Sustainability actions have therefore been awarded a percentage of achievement in view of the evidence received by JLL, in relation to each step necessary for the whole action to be completed, and in accordance with the weighting (%) attributed to each step. In cases where management actions are applicable to more than one site, the extent of completion of each step by each site is considered in order to establish the overall rate of achievement, as in the example below.

Sustainability actions are divided into (1) internal actions and (2) public targets. Of the sustainability actions set for completion in 2018, 7 out of 10 actions were considered to be internal actions and 3 out of 10 were considered to be public targets.

Sustainability action evaluation – worked example

Action: Improve waste segregation areas.

Evaluation: Sonae Sierra assigned the following ‘steps’ and weightings to achieve this action:

Step 1: Commission an external supplier to complete the improvement works (20%).

Step 2: Ensure all work has been carried out (80%).

This action was set for Parklane shopping centre. As evidence for the first step, a proposal for improvement works and a quote for the works were submitted by the supplier. The second step was supported with some photographic evidence of improved traffic and firefighting signage in place. As a result, JLL assessed this management action to be 100% achieved.

3. Summary of Progress

Status of 2018 sustainability actions (10 actions)

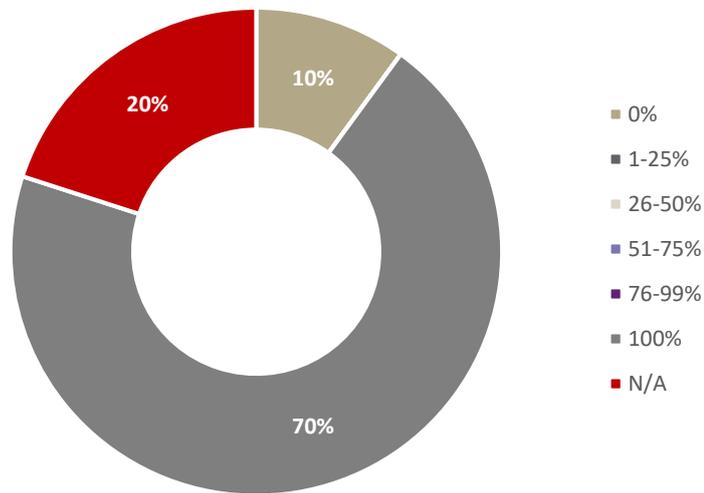


Table 1 – Sustainability Actions and Overall Achievement Status

Issue	Number	0%	1-25%	26-50%	51-75%	76-99%	100%	N/A
Environment	5	1	0	0	0	0	3	1
Water	1	0	0	0	0	0	1	0
Waste	1	0	0	0	0	0	1	0
Energy & Climate	2	1	0	0	0	0	1	0
Biodiversity & habitats	1	0	0	0	0	0	0	1
Safety & Health	1	0	0	0	0	0	1	0
SHEMS	1	0	0	0	0	0	0	1
Risk Management	3	0	0	0	0	0	3	0
Future Fit Retail	0	0	0	0	0	0	0	0
Leveraging Knowledge	0	0	0	0	0	0	0	0
Total	10	1	0	0	0	0	7	2

4. Sustainability Actions by Level of Attainment

Table 2 lists sustainability actions and their overall attainment status. Where appropriate, comments about the assessment process are included.

Table 2 – Sustainability Actions and Overall Attainment Status

2018 Sustainability Action	% of attainment	Comments
Environment		
Water		
Implement measures to reduce water consumption (Portugal)	100%	Sampling approach taken - 2 sites selected: Norte Shopping and Centro Vasco de Gama. Both centres implemented measures to reduce water consumption and provided evidence of completed work.
Waste		
Improve waste segregation areas	100%	Sampling approach taken - 2 sites selected: Cascai Shopping (Portugal) and Parklane (Romania). Both centres implemented measures to improve waste segregation areas and provided evidence of completed work.
Energy & Climate		
Implement measures to reduce electricity consumption	100%	Sampling approach taken - 2 sites selected: Estacao Viana Shopping (Portugal) and Plaza Mayor (Spain). Both centres implemented measures to reduce electricity consumption and provided evidence of completed work.
Implement photovoltaic power plant in one shopping centre.	0%	No PV installed, target was not met.
Biodiversity & Habitats		
Achieve 100% compliance with the approved recommendations of the preliminary Environmental Evaluations (or equivalent study) on completed projects.	N/A	Not Applicable, no projects were completed in 2018
Safety & Health		
Improve the operational control: improvements in the emergency preparedness and in incidents prevention.	100%	Sampling approach taken - 2 sites selected: Algarve Shopping (Portugal) and Valle Real (Spain). Both centres provided evidence of work completed.
Safety, Health and Environment Management System (SHEMS)		
Ensure that all new shopping centre development projects concluded in 2018 achieve a building certification (eg: BREEAM Good or LEED Silver or DGNB Bronze)	N/A	Not Applicable, no projects were completed in 2018
Risk Management		
Guarantee Sonae Sierra ´s compliance with General Data Protection Regulation (GDPR)	100%	Sonae Sierra's compliance of the General Data Protection Regulation (GDPR) has been verified and approved
Deliver workshops in each country, to share and debate the new Risk Policy and the new Risk Matrix	100%	Workshops to share and debate the new Risk Policy and the new Risk Matrix we held and related documents were approved by RMWG members.
Review and update the Anti-Corruption Guidelines.	100%	Anti-corruption guidelines were reviewed and approved by RMWG members



JLL

30 Warwick Street
London
B1B 5NH
+44 (0)020 7493 4933

Tom Branczik

Associate – Upstream Sustainability Services

+44 (0)207 399 5187

Tom.Branczik@eu.jll.com

About JLL

JLL (NYSE: JLL) is a leading professional services firm that specializes in real estate and investment management. A Fortune 500 company, JLL helps real estate owners, occupiers and investors achieve their business ambitions. In 2016, JLL had revenue of \$6.8 billion and fee revenue of \$5.8 billion and, on behalf of clients, managed 4.4 billion square feet, or 409 million square meters, and completed sales acquisitions and finance transactions of approximately \$136 billion. At year-end 2016, JLL had nearly 300 corporate offices, operations in over 80 countries and a global workforce of more than 77,000. As of December 31, 2016, LaSalle Investment Management has \$60.1 billion of real estate under asset management. JLL is the brand name, and a registered trademark, of Jones Lang LaSalle Incorporated.

www.jll.com

Jones Lang LaSalle

©2017 Jones Lang LaSalle IP, Inc. All rights reserved. All information contained herein is from sources deemed reliable; however, no representation or warranty is made to the accuracy thereof.